

As a patient, you have the right to:

- Take part in your health care and treatment
- Know the names of the people caring for you
- Be treated with respect and dignity in a safe and private setting
- Be informed about your illness and treatment, including options for your care
- Change medical providers at Complete Health
- Get another opinion about your illness or treatment
- Privacy of your health records
- Talk with a clinic manager about any questions or problems with your care
- Know about services available through Complete Health
- Respect for your cultural, social, spiritual, and personal values and beliefs
- Know about legal reporting requirements
- Ask for special arrangements if you have a disability
- Ask for help with a living will or durable power of attorney for healthcare
- Refuse treatment, care, and services as allowed by law
- Know the cost of your care and ways you may pay for your care
- Refuse to be included in any research program without limiting medical care or treatment

As a patient, you have the responsibility to:

- Tell your health care providers about your illness or problems
- Ask questions about your illness or care
- Show respect to both caregivers and other patients
- Cancel or reschedule appointments so that another person may have that time slot
- Pay your bills on time
- Use medications or medical devices for yourself only
- Inform the your health care providers if you become worse or you have an unexpected reaction to a medication
- Give written permission to release your other health records to Complete Health when necessary
- Provide Complete Health with a copy of your living will or durable power of attorney for healthcare matters